## Thinking about how to use everyday person centered skills

| Core Concept \& Skill | WHAT IT DOES | POSSIBLE USES | If you had support to make a change how would you use important to/for? |
| :---: | :---: | :---: | :---: |
| Sortîng Īmóportant To/ Important For | A way to organize the information we collected when using other tools. By sorting our learning into What's Important To and What's Important For we gain a deeper understanding of the person while working towards a good balance. Better informs our actions in partnership with the person and those who love them. | - Use with all the other tools-to add depth to our understanding of the person's preferred to/for balance <br> - To think through a situation before deciding what should happen next |  |
| SKILLS | WHAT IT DOES | POSSIBLE USES | If you had support to make a change how would you use this skill? |
|  | Helps us learn critical information about how to best support the person (top tips) | - To learn what people think is most important to and for the person <br> - To discover information that the new supporters need to be successful <br> - To help people clarify how they balance important to/for when supporting a person |  |
| Relationship Mapping $\square$ | Creates a picture of who is in the persons' life | - To record who is in a persons life- their role and relationship <br> - Find characteristics of a good match <br> - To help the person and planners determine who to invite to help plan |  |
| Communication Chart | At-a-glance view of key information about how a person communicates. Especially useful in supporting people who don't communicate well with words | - Help people to get to know a person more quickly <br> - Help people know how to support someone during challenging times |  |
| Rituals \& Routines | Identifies the specifics of a particular time of day or event | - To learn what parts of rituals/ routines are important to the person to keep or change. <br> - To learn more about what is important to and for the person <br> - To learn more about daily supports the person appreciates |  |


| SKILLS | WHAT IT DOES | POSSIBLE USES | If you had support to make a change how would you use this skill? |
| :---: | :---: | :---: | :---: |
| Good Day/Bad Day | A way to identify the specifics of what makes up a good and bad day for a person. | - Use to learn What's Important To and How to Support <br> - Maximize good days, and minimize effect of bad days |  |
| Reframing <br> Reputation | A method to help us learn more about what is important to a person; how to support them while organizing a positive description | - Helps people acknowledge the persons positive characteristic <br> - Helps us get to what is important to the person and how to best support from negatives |  |
| Sorting What's Working/ What's Not Working | Analyzes an issue/situation across multiple perspectives. Provide a picture of how things are right now. | - To get a broader perspective <br> - To do pinpoint problem solving <br> - Before planning next steps |  |
| $4+1$ <br> Questions | Helps people learn from their efforts and focus next steps. | - To evaluate a specific process or effort <br> - As a structure for group review |  |
| The Learning Log | Directs people to look for ongoing learning A structure that captures learning details within specific activities and experiences | - Replace the standard "progress note" <br> - Track efforts related to a specific area of change <br> - Support depth learning over time |  |
| The Donut Sort | Identifies role-specific responsibilities. (Core responsibilities; use judgment and creativity; not usually a paid responsibility) | - Help people get clear about their responsibilities regarding specific situations <br> - Develop job/volunteer descriptions A structure for feedback and evaluation |  |
| Matching | A structure to look at important "people characteristics" and the persons interests as well as what skills/supports make for good matches. | - Help people think about the kind of people they want and need supporting them <br> - Hire best matched staff Help person, family to identify possible circle members |  |

